



No Party and Alcohol Consumption Policy

Welcome to the Q1 Resort & Spa ... we trust that you will enjoy your stay with us.

In order to ensure that your stay is enjoyable and to prevent any disappointment to you or other guests and/or residents of the building, please ensure you read and sign the following policy and procedure concerning larger gatherings and/or parties being held in the apartments, the bringing of excessive amounts of alcohol onto the resort's premises and any anti social behaviour within the apartments and the property including the recreational and pool areas. Access to your apartment will not be allowed until this form has been signed.

No Parties on the premises

Q1 Resort & Spa has zero tolerance policy on parties being held in the apartments. A party being defined as:

- Any situation where the maximum number of guests allowed per apartment is unreasonably exceeded
- Any situation where the noise level from the apartment is deemed too high thereby disturbing other guests and/or apartment residents
- Any situation whereby excessive traffic to/from the apartment is identified
- Any situation where it is deemed that intoxication is occurring
- Any situation where it is identified that excessive alcohol is present
- In the event that any apartment/guest is identified as having a party, resort management and/or resort security reserves the right to immediately request all occupants of the apartment up to, and including, the guests who are registered in the apartment if deemed necessary, to vacate the premises immediately
- In the event that an eviction does occur, the registered guests will be charged for that night's accommodation and for any expense resulting from additional cleaning of the apartment, replacement of any furniture/fixtures/fitting breakage, as well as for any required repairs

If a small but excessively noisy gathering occurs within the apartment, and not a party as defined above, resort management and/or resort security will request that any excessive noise is immediately stopped and issue a **First [1st] Warning to the registered guests.**

Should that request to reduce the noise levels not be adhered to, and resort management and/or resort security are required to return to the same apartment or another apartment associated with the guests who received the first warning, a **Second [2nd] Final Warning will be issued along with an administrative fine of \$110- per registered guest in the apartment up to but not exceeding \$440-**. The second and final warning and associated administrative fine must be immediately paid and adhered to. Otherwise an eviction of all guests present will be carried out by resort management and/or resort security.

If noise levels or anti social behaviour remains after the second warning is issued an eviction will be carried out. If a first or second warning has been issued that warning remains in place and enforceable until the registered guests check out of the property.

No Smoking Policy

The Q1 tower is a strictly non smoking building including Q1 Resort & Spa apartments, balconies, car parks, fire escapes and resort common areas.

Smoking in rooms is strictly prohibited including balcony areas. Any person found doing so will be immediately fined \$2000. Failure to pay will result in immediate eviction. A second occurrence will also result in an immediate eviction.

- This applies to cigarettes, vapes and Illicit drugs.
- Should a room be deemed unusable after you have vacated due to smoking you will be liable for any lost revenue incurred (charge of 1 room night at sellable rate each night the room is unusable)
- Registered guests may be charged for additional cleaning and damage charges resulting from smoking.

There are designated smoking areas on the Q1 Property, please ask the Q1 Reception for directions.

Alcohol on the premises

Q1 Resort & Spa does not allow for excessive levels of alcohol to be brought on to the resort premises. Excessive amounts of alcohol being defined as:

- Multiple cases/slabs/cartons of beer or cider
- Multiple bottles/cases of spirits/wine
- In the event that a registered guest, or any persons associated with that guest, are identified as bringing excessive amounts of alcohol on to the resort property that person will be requested to relinquish the alcohol to the resort. It will then be stored in safekeeping for their retrieval on departure, or alternatively for the alcohol to be permanently removed off the premises
- If at any stage should a person be deemed in breach of this policy, and refuse to abide by the resort requests, that a person will be requested to leave the premises

Additional actions that would result in Immediate Eviction:

Q1 Resort & Spa reserves the right to immediately evict any guest, visitor or member of the public for the following reasons, but not limited to:

- Any breach of the alcohol or no party policies as determined above
- Intoxication and/or unsavoury/lewd behaviour including performances of sexually related entertainment, male or female, within apartments
- The throwing of any object/s from any of the apartment windows or balconies
- Smoking in the apartment, balcony or on the property
- Spitting out of a window or balcony

- Wilful damage to resort and/or resident property
- Physical or verbal assault/abuse on the resort staff, other guests, apartment residents or members of the public on resort premises
- Any behaviour deemed as a potential safety threat to others
- The possession of illicit drugs or firearms
- Any incident for which the police are required to attend

Consequences of Eviction and QPS involvement: In the event that any person requested to vacate the resort premises fails to adhere to this request, Qld Police Services [QPS] will be immediately called out which will also result in further action being taken against the person/s in question by resort management, resort security and/or the apartment owner.

In the event that an eviction of any nature occurs, the registered guest, their associates and visitors, are not entitled to any refund of rent, and will not be able to make future reservations at the Q1 Resort & Spa or any other accommodation provider associated with Q1 Resort & Spa.

Queensland Fire Services: False Fire Alarms

Q1 Resort & Spa has 24 hour automated fire monitoring. As Queensland Fire services MUST attend all activations of our fire/smoke alarms fines up to \$1,408.25 (including monitoring company activation fees and GST) are issued by the Fire Brigade for “false” alarms

If a false alarm occurs within your apartment during your stay, **QFS’s** fine will be debited from your nominated credit card, or else referred to you for settlement. Using the exhaust fan above the stove, opening windows and keeping the main apartment door closed during cooking will help prevent smoke reaching the smoke detectors. Do not spray, insect spray, hair spray or any other spray in the vicinity of ceiling sensors. The main causes of false alarms are:

- Burnt toast
- Cooking fumes/smoke
- Steam
- Aerosol sprays

I accept & abide by Q1 No Party & Alcohol Consumption Policy for apartment_____

Principal & Responsible Guest Details [the name that appears on the reservation]

Name_____Signature_____

1. Registered Guest Name_____Signature_____

2. Registered Guest Name_____Signature_____

3. Registered Guest Name_____Signature_____

4. Registered Guest Name_____Signature_____

5. Registered Guest Name_____Signature_____

6. Registered Guest Name_____Signature_____

7. Registered Guest Name_____Signature_____

8. Registered Guest Name_____Signature_____